

## Voices West Web Site Privacy Statement

Voices West respects the privacy of visitors to its Web site. Voices West strongly believes that if electronic commerce and online activities are to flourish, our supporters must be assured that information provided online is used responsibly and appropriately. To protect online privacy, the Voices West has implemented the following policy.

### ABOUT THE INFORMATION WE COLLECT

---

The data and information we collect through our Web site is used only to process orders for concert tickets, provide information about upcoming events and activities and to provide the opportunity to donate to our organization. It is our policy to collect and store only personal information that our patrons knowingly provide.

**From Casual Web Site Visitors and General Users.** We do not collect any personal information from users browsing our Web site. When you use the public areas of our Web site you are doing so anonymously. We do collect aggregate use information, such as the number of hits (visits) per page. We use aggregate data for internal and marketing purposes, but we don't collect any personally identifying information.

**From Our Patrons, Donors and Other Voices West Supporters.** If while visiting our Web site you purchase concert tickets or give us a donation you will be asked to provide certain information. In all cases this information is submitted voluntarily. In most cases, Voices West asks patrons to provide their name, title, address, telephone, and e-mail. If you're making a purchase or a donation, you may be asked for credit card information in order to complete your purchase.

### PATRON, DONOR AND SUPPORTER'S LISTS

---

Our client list is not for sale. When you visit our Web site or become a patron of Voices West, your name and mailing information will not be sold or given to a commercial organization.

### CREDIT CARD ACCOUNT INFORMATION

---

Voices West utilizes secure transaction methods (SSL) when collecting credit card information over the Internet. Voices West does not disclose credit card account information provided by its patrons.

### HOW WE USE COOKIES

---

Cookies are small bits of code that are sent to your computer when you logon to a Web site that allows us to identify you when you return to the site. Voices West uses cookies only to support the operations of our shopping cart. We do not use cookies to track your usage or any other personal information about you.

### COMPLAINT PROCEDURE

---

If you suspect that we have handled your personal information in a manner that doesn't comply with this privacy statement, please contact us by e-mailing an explanation to Bill Leeper, President, Voices West Board of Directors or by calling (303) 973-9593